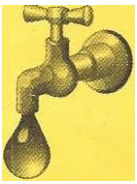

WARNING: FROZEN WATER LINES

Several City residents as well as residents in the neighboring cities have had their water lines freeze. The City is asking residents to be aware of the temperature of your water & take any necessary precautions. If you have experienced a frozen line in the past or if someone in your neighborhood has a frozen service line, the best prevention is to start a trickle of water.

The water line that runs from the City's main to inside the home is the owner's responsibility. If you have a frozen service line, the cost of thawing service lines can be expensive & there are a limited number of plumbers that have the equipment to thaw. The thawed lines are then more susceptible to being frozen again unless a steady stream of water is continuously run through the water line.

All of the area cities have had several residents with frozen water lines.

What residents need to know & understand, is that the likelihood of frozen water lines WILL INCREASE (dates) when the outside temperature rises and drives the frost further down into the ground.

The city is recommending that resident's take preventative measures to keep their water lines from freezing. While these are not guaranteed to prevent a frozen water line, they will substantially reduce the risk. Some recommendations are as follows:

- **Keep a stream of water flowing at all times:**
  The best way to prevent the service line from freezing is to keep the water moving or running. Turn a faucet on with a steady stream about the width of a standard #2 pencil is effective to prevent freezing. This is estimated to use about 575-700 gallons per day. It is estimated that a stream of water as suggested would fill a 1 gallon pail in approximately 2 ½ *minutes*. The estimated average cost to keep a steady stream of water is about _____ per day.
- **Monitor Water Temperature & water pressure:**
  If you don't wish to keep a steady stream of water flowing, you may try to monitor the temperature or pressure of the water coming out of your faucet. If you notice that the temperature is dropping, or the water pressure is dropping -- you may want to start a steady flow of water. You can measure your waters temperature with a thermometer by keeping the thermometer under a running faucet for about five minutes & then reading the temperature. The temperature should be around 45 degrees. If it drops to 40 degrees or below, the frost may be getting close to the service line, which may be a warning sign to start a steady stream of water.

If you have a frozen service line, there are a limited number of plumbers that have the equipment needed to thaw. Residents with frozen lines can contact the City at: _____

ATTENTION CITY OF _____ RESIDENTS &

BUSINESS OWNERS:

IMPORTANT INFORMATION ENCLOSED REGARDING THE PREVENTION OF FROZEN WATER LINES. PLEASE READ!

Questions: Please Call: _____